

Corporate Member: Pakistan Stock Exchange Limited. Accredited Member FMAP Pakistan Mercantile Exchange Limited www.pearlsecurities.com

CUSTOMERS GRIEVANCES DETAIL

Quarter ended March 31, 2020

Sr. #	Particulars Particulars Particulars	Number
1	Number of customer grievances on December, 2020	Nil
2	Number of customer grievances received during the quarter	01
3	Number of customer grievances redressed during the quarter	01
4	Number of customer grievances unresolved as on March 31, 2020	Nil
5	Number of customer grievances unresolved beyond three months of the receipt Reasons for delay (Complaint-wise):	
	1.	
	2.	
	Add more reasons, if needed	

COMPLIANCE OFFICER